

## Quality

Respol's mission is to develop and promote products capable of successfully implementing the rosin derivatives market due to their quality, consistency and continuity.

It is committed to meeting market, statutory and regulatory requirements, continually improving the organization to achieve operational excellence in its activities and ensuring a high degree of satisfaction to the expectations of its customers and stakeholders.

In its projects and activities, Respol is organized to continuously improve the quality management system, certified by ISO9001 international standard, has quality objectives and commits itself to improve its effectiveness.

## Environment

Respol is an industrial organization that incorporates activities of significant environmental impact. The organization strives to minimize the negative impact of the business on the environment, namely in preventing pollution and improving its products, with a commitment to protect the environment.

Respol seeks to provide itself with the most effective means and techniques to comply with the legal requirements applicable to the installation and activities, even those subcontracted, as well as the legal emission limits for water, air and ambient noise.

Respol seeks to occupy the land in a rational way and optimize the use of energy resources, material goods and minimize the volume of solid waste: Respol favors the reuse, recovery and recovery of its waste.

The organization promotes awareness, practice and training among its employees to obtain consistent improvements in practices with environmental impact, preventing environmental impacts and ensuring environmental protection.

Respol maintains an environmental management system and sets targets for the environment, monitors environmental impact indicators and promotes continuous improvement of the environmental system.

## Safety

Respol is committed to ensuring the safety of employees, customers and anyone related to the activities of the organization. Respol is responsible for the safety and health at work of its employees. All employees should act well for their health and safety and for those around them.

Respol meets all legal requirements in terms of occupational safety and health, as well as other requirements that the organization subscribes to, and seeks a safe and healthy working environment, low exposure to harmful agents, as well as the prevention of injuries and affections of health. Promotes the use of equipment under controlled risk conditions and safe practices in the installation. It also promotes the information, consultation and participation of its employees.

Respol maintains a health and safety management system at work and sets objectives for safety and health at the facility. The company measures the effectiveness of the security management system and promotes its improvement continuously.

## Serious Accident Prevention

Mindful of the fact that its activities could lead to serious accident hazards for its employees, service providers, visitors, the public and the environment, Respol has taken a number of measures to ensure its prevention.

The Respol Safety Management System involves the prevention of major accidents, the control and limitation of their consequences, as well as the protection of workers, through the provision of human and material resources and training for awareness and skills development. Respol undertakes to comply with all legal requirements in terms of prevention of major accidents and occupational safety and health, as well as other requirements that the organization subscribes to in these matters.

Respol's serious accident prevention involves:

- systematically identify and assess the risks associated with its facilities and activities;
- assess and implement best available techniques to mitigate the impact of major accidents;
- safely operate the facilities, equipment and processes;
- safely designing new installations / processes or modifications of existing ones;
- identify training needs and provide training and training to all employees;
- identify predictable emergencies and prepare, test and review emergency plans to adequately respond to these emergencies;
- act with a view to limiting and controlling accidents involving hazardous substances, including procedures for alerting and making available facilities in situations where major accidents have repercussions outside the facility.

The duties and responsibilities of personnel involved in the management of major accidents are defined at all levels of the organization.

Respol periodically assesses and monitors the elements likely to cause a major accident or aggravate its consequences and assesses the interaction between the company's activities with human health, the environment and assets.

Respol's Management considers occupational safety and health to be an integral part of the company's performance and seeks to ensure adequate levels of protection and to properly manage the prevention and control of major-accident hazards.

Respol's Management ensures the availability of the necessary resources (human, technological and financial) to establish, maintain and continuously improve the SGSPAG.

The policy is reviewed annually in Management Review to verify its suitability.